



LEADING WITH EMPATHY

WILL YOUR LEADERSHIP PRESENCE MATTER IN 2026?



MALAR VILLI SUPPRAMANIAM

Why Empathy Now

In 2026, leadership is no longer assessed only by vision, decisiveness, or results. It is judged by presence, impact, and the ability to mobilise people in complexity.

Neuroscience and organisational research consistently show that empathy is not a personality trait — it is a learnable leadership capability. It directly affects how leaders:

- * Read situations accurately
- * Regulate their responses under pressure
- * Build trust and psychological safety
- * Influence performance, engagement, and retention

Yet, most leaders operate from experience-based empathy — assuming others feel, think, or respond the way they do. This creates blind spots, misalignment, and unintended disengagement, especially in diverse, multi-generational, and hybrid workplaces.

This session helps senior leaders move from assumed empathy to practiced empathy, and from good intent to measurable impact.

KEY TAKE AWAYS:

- ✓ Higher Engagement & Performance
- ✓ Improved Retention
- ✓ Better Decision-Making
- ✓ Stronger Performance During Change
- ✓ Enhanced Customer Experience
- ✓ Reduced Burnout & Toxicity



27TH FEBRUARY



9 AM - 12:30 PM



LEVEL 1, IDEA ZONE,
IMAZIUM, DAMANSARA
UPTOWN



LEADERSHIP CIRCLE 2026 1



Scan Here
To Register



For More Information
Contact: +60 17-887 6710